

VICTORIAN RESIDENTIAL EFFICIENCY SCORECARD

PRIVACY STATEMENT



1. Our Assessor Danielle King does not represent or act on behalf of the State of Victoria or the Department of Environment, Land, Water and Planning and this assessment is being performed by Danielle King (VIC2320517) from the Green Moves Aust. as a private provider accredited to utilise the Scorecard Tool.
2. Danielle King is subject to a Code of Conduct which can be viewed at <http://www.victorianenergysaver.vic.gov.au/residential-efficiency-scorecard>.
3. If you believe that Danielle King has breached the Code of Conduct, then you should first contact Danielle King at on 0404 453 447 or dking@greenmoves.com.au. If you are not satisfied with the response from Danielle King, then you can lodge a complaint at help.scorecard@delwp.vic.gov.au.
4. If dispute/s between you and Danielle King and/or the Green Moves Aust. which does not include a breach of the Code of Conduct, then you should contact Consumer Affairs Victoria <https://www.consumer.vic.gov.au/contact-us> or 1300 55 81 81 for assistance.

Privacy Statement for Danielle King and the Green Moves Aust., and the Department of Environment, Land, Water and Planning

The Department of Environment, Land, Water and Planning has developed the Scorecard Tool in order to rate the energy performance of your home.

While this tool was developed by the Department, a number of independent Assessors have been authorised to use the tool. Whilst the Assessors [and Intermediary, where applicable] are independent of the Department, they are bound by the *Privacy and Data Protection Act 2014* (Vic) and the Information Privacy Principles, as a result of an agreement with the Department.

As part of the rating process, the Assessors [and Intermediary, where applicable] may collect and store personal information about you. The Assessors [and Intermediary, where applicable] will only use your personal information (such as your name, address and contact information) to complete the assessment of your home, unless you consent for your information to be used for another purpose.

The Assessor [and Intermediary, where applicable] may also use and store aggregated information taken from a number of assessments which does not identify you for commercial purposes.

Given your information is entered into a tool developed by the Department, any information you provide will also be received by the Department. The Department may use this information to contact you for research purposes or to advise you of other governmental programs.

If you have any concerns or questions about the way your information is being handled, a copy of our Privacy Policy can be provided on request by emailing foi.unit@delwp.vic.gov.au. Alternatively, you can contact the Commissioner for Privacy and Data Protection on 1300 666 444 or enquiries@cpdp.vic.gov.au. Further information is available at www.cdpd.vic.gov.au.

Privacy Consent to enable energy performance assessment

- I consent to the Assessor providing the data entered into the Scorecard Tool to the Department. I understand that if I do not provide my consent, the energy performance assessment cannot proceed.

Disclosure of my personal information to third party suppliers

Please circle:

Yes/No I consent to the Assessor [and Intermediary, where applicable] providing my name and contact information to various suppliers so that I can be contacted about products or services that will increase the energy performance rating of my home. I understand that if I don't provide consent to this disclosure, the energy performance assessment may still proceed but the Assessor [and Intermediary, where applicable] will be prevented from disclosing my personal information to third party suppliers of energy performance products.

Disclosure of Assessor Conflict of Interest

Please complete either A or B, where applicable:

- A) I acknowledge that the Assessor has advised me that the Assessor [and Intermediary Green Moves Aust.] is not affiliated with any companies, products or services, and no potential conflicts of interest exist, in respect of the recommendation of particular house upgrade solutions. I also understand that I am under no obligation to purchase any products or services as result of its recommendations.

- B) I acknowledge the Assessor [and the Green Moves Aust.] has declared a conflict of interest through the following companies:

No conflict of interest exists _____

As such, I am aware that there is a potential Conflict of Interest in respect of the recommendation of particular house upgrade solutions where the Assessor [or the Intermediary, where applicable] is an agent or a supplier of such as house upgrade solutions. I also understand that I am under no obligation to purchase any products or services from the Assessor [or the Intermediary, where applicable]

Name and Address

Signature

Date